

Brookfield Global Relocation Services

Success *Stories*SM



Utilization of Medical Benefits Policy

Industry: Energy

Client Profile

Global independent energy company, engaged in the exploration and production of crude oil and natural gas, as well as in refining and in marketing refined petroleum products, natural gas, and electricity with more than 13,000 employees worldwide

History

Brookfield GRS has been providing full global assignment management for this client since 2003. As part of the process, Brookfield GRS assists assignees with the initiation of medical insurance and also ensures that they are in compliance with the client's mandatory check-up process, which requires medical exams prior to going on assignment, while on assignment and upon repatriation.

Brookfield GRS was provided a copy of the client's medical insurance policy for reference in providing assistance to the assignee with claim submission. A thorough review of the client's medical policy by Brookfield GRS revealed that the client was not fully utilizing their medical benefits which offered partial coverage for the mandatory medical exam process required of all assignees, costs that the client had to at that point paid for outright.

Solution

Brookfield GRS created a process change and started driving claims through the client's insurance carrier on their behalf.

Benefits

- Initial cost savings of nearly \$10,000
- Ongoing savings through current claims submission and claims submission for back costs
- Attentive, consultative and change driven management approach

By taking the time to thoroughly understand the medical coverage that they were administering on the client's behalf, Brookfield GRS was able to drive a process change in the administration of the client's mandatory exam process that resulted in ongoing savings for the client.

To learn how Brookfield Global Relocation Services can help your company, please contact us at 1-800-589-7858.