

Brookfield Global Relocation Services

Success *Stories*SM

Best-Practice Recommendations

Industry: Construction

Client Profile

A global building materials company with more than 67,000 employees and operations in more than 50 countries

History

With recent acquisitions and their growth on a global basis, it became critical for this company to provide a competitive, standardized and consistently applied International Mobility Program. This client engaged Brookfield GRS' Consulting Services team to review their current practices and make best practice recommendations as it relates to assignment administration, family support, exception management, customer surveys and reporting needs.

To complete the project, Brookfield GRS met with the client at their global headquarters to obtain an overview of their current practices and future vision for their mobility program. In addition, Brookfield GRS learned more about the client's culture and business environment, both of which were critical in evaluating a service delivery model and the overall mobility program.

Brookfield GRS' Consulting Services team completed a policy review in response to the client's need for improvement and innovation, developed process maps, analyzed their current administrative procedures and provided alternative solutions for more effective and efficient program administration. Additionally, the Brookfield GRS team was able to provide best-practice recommendations for future assignments into new destination countries, identified benefits enhancements and made recommendations to the policy and program which would allow the client to recruit and retain top talent within their market.

Benefits

The review and benchmark allowed the client to make an informed decision on the best administration of policy and program for their expatriates. Brookfield GRS recommended that the company's in-house program should be retained as a best-practice for their existing program benefits and corporate culture.

To learn how Brookfield Global Relocation Services can help your company, please contact us at 1-800-589-7858.